

E-002/C-90-531 ORDER APPROVING REVISED TARIFF

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson
Cynthia A. Kitlinski
Dee Knaak
Norma McKanna
Patrice M. Vick

Chair
Commissioner
Commissioner
Commissioner
Commissioner

In the Matter of the Complaint
of James Kruger Regarding
Northern States Power Company's
Charges for Residential Service
Extension

ISSUE DATE: April 30, 1991

DOCKET NO. E-002/C-90-531

ORDER APPROVING REVISED TARIFF

PROCEDURAL HISTORY

On December 3, 1990, the Commission issued its ORDER CONSTRUING TARIFF, REQUIRING NEW TARIFF FILING, AND REQUIRING REMEDIAL PROCEDURES in this case. The Order interpreted Northern States Power Company's service extension tariff to resolve a billing dispute and required the Company to file a revised service extension tariff in clearer language and format. The Order also required the Company, within 20 days of approval of the revised tariff, to take the following remedial action:

1. to provide remedial training in the application of its service extension tariff to its field personnel;
2. to develop standard forms for use in calculating service extension charges; and
3. to develop standard customer information materials explaining the application of the service extension tariff.

On December 20, 1990, the Company filed a revised service extension tariff. On January 16, 1991, the Department of Public Service (the Department) filed comments recommending that the Commission approve the tariff in part, reject it in part, and require that it be reworded for greater clarity. Discussions between the Company, the Department, and Commission staff followed. On March 20, 1991, the Company filed another revised service extension tariff, incorporating modifications agreed to during these discussions. On April 1, 1991, the Department filed comments recommending approval of the service extension tariff filed on March 20.

The matter came before the Commission on April 9, 1991.

FINDINGS AND CONCLUSIONS

The Commission finds that the March 20 tariff filing, with a minor modification, complies with the December 3 Order and should be approved. The modification is the addition of a sentence explaining the calculation of excess installation charges. The sentence appeared in the revised tariff originally filed, but was inadvertently omitted in the course of subsequent revisions. The Company has agreed to reinsert the missing sentence.

The Commission also believes the Company should develop a standard form for use in calculating excess installation charges, similar to the one developed to calculate service extension charges. The Company has agreed, and the Commission will so order.

ORDER

1. Northern States Power Company's revised service extension tariff, filed March 20, 1991, is accepted and approved, with the modification discussed above.
2. Within 10 days of the date of this Order, the Company shall file new service extension tariff pages which include the modification discussed above.
3. Within 20 days of the date of this Order, the Company shall file, in addition to other filings required under the December 3 Order, a standard form for use in calculating excess installation charges.
4. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster
Executive Secretary

(S E A L)